



**GOODWILL® MISSION SERVICES**  
Changing Lives Through the Power of Work



**2022-2023**

**Program  
Information**

# Goodwill<sup>®</sup> Mission Services

## About Us

Goodwill Industries of Ventura and Santa Barbara Counties is a local 501c3 non-profit organization providing vocational training and job placement services to people in our community who face barriers to employment, such as youth, justice-involved persons, those with disabilities, and Veterans. Our Mission Services are funded from Goodwill retail operations, grants, donations, and contracts to ensure all of our programs are available at no cost to qualifying individuals.

## Our Mission

Our mission is to provide vocational and educational opportunities to eliminate barriers to employment, strengthen communities and help people in need reach their full potential through the power of work.

## Our Vision

We envision a world where people have the opportunity to reach their highest potential. We believe that every individual has value and by recognizing that value, we can help them find their place in the community. In order to make this belief a reality, we will position ourselves as the premier provider of workforce services.

## Our Values

We believe in the inherent value of work; work has greater value than charity. We believe that every individual has the right to be treated with dignity and respect. We value an environment that encourages the people we serve to reach their highest potential. We value social, financial, and environmental stewardship.



## CARF Accreditation

In April 2021, Goodwill Industries of Ventura and Santa Barbara Counties was once again accredited for a period of three years for the following programs: Community Employment Services: Employment Supports, Community Employment Services: Job Development, and Employment Skills Training Services (Governance Standards Applied)



This accreditation decision represents the highest level of accreditation that can be given to an organization and shows the organization's substantial conformance to the CARF standards. An organization receiving a Three-Year Accreditation has put itself through a rigorous peer review process. It has demonstrated to a team of surveyors during an on-site visit its commitment to offering programs and services that are measurable, accountable, and of the highest quality.

CARF is an independent, nonprofit accrediting body whose mission is to promote the quality, value, and optimal outcomes of services through a consultative accreditation process and continuous improvement services that center on enhancing the lives of the persons served. Founded in 1966 as the Commission on Accreditation of Rehabilitation Facilities, and now known as CARF International, the accrediting body establishes consumer-focused standards to help organizations measure and improve the quality of their programs and services. For more information about the accreditation process, please visit the CARF website at [www.carf.org](http://www.carf.org).



**Goodwill**  
Industries of Ventura and  
Santa Barbara Counties

# Youth Services

Goodwill Industries of Ventura and Santa Barbara Counties offers no-cost programs designed to help youth and young adults gain the skills and training needed to build a successful future. We provide services to help participants overcome challenges and prepare for employment.

We offer employment preparation, job placement, college and career counseling, and training and certification opportunities and can help participants with resume writing, interview practice, and leadership development. We also offer access to job fairs and recruitment opportunities and can help participants with interview clothing and work attire. Training and certification options available include vocational training, customer service, financial literacy, and skills certifications.

Our college and career counseling services for youth participants include tutoring and homework help, college and career advice, and assistance with financial aid, college applications, exam fees, and educational exploration.



## **Ventura County Youth Careers**

### *Ventura County*

VCYC is a comprehensive youth employment program that provides educational and employment services to in-school and out-of-school. This Ventura County Youth Careers program is fully funded by the Employment and Training Administration of the U.S. Department of Labor as a part of an award totaling \$1,070,000. Participants must be between the ages of 16 and 24 and must meet WIOA Title I eligibility for WIOA Youth.

## **Youth Career Services (YCS)**

### *Santa Barbara County*

YCS is a comprehensive youth employment program that provides educational and employment services to in-school and out-of-school youth. Participants must be between the ages of 14 and 24 and meet WIOA Title I eligibility for WIOA Youth. YCS is a Workforce Innovation and Opportunity Act (WIOA) Program of Santa Barbara County Workforce Development Board operated by Goodwill Industries of Ventura and Santa Barbara Counties.

## **Dislocated Youth Worker Innovation Challenge (DYWIC)**

### *Ventura County*

DYWIC provides job readiness, financial literacy, customer service training, job development, paid work experience, education and/or training placement, supportive services, and job retention to participants ages 18 to 24 who are laid off due to COVID-19 and can meet WIOA Title I eligibility. The Workforce Development Board of Ventura County and this project are an



equal opportunity employer/program. This WIOA Governor's Discretionary project is fully funded by the Employment and Training Administration of the U.S. Department of Labor as a part of an award totaling \$250,000.

## **Summer Training and Employment Program for Students (STEPS)**

### *Santa Barbara County*

STEPS provides job readiness support and paid work experience to students between the ages of 16 and 21 with a documented disability who are currently enrolled in school. STEPS is administered by the County of Santa Barbara Workforce Development and operated by Goodwill Industries of Ventura and Santa Barbara Counties. Participants must be referred directly from the Department of Rehabilitation.

*WIOA Title I financial assisted program or activity is an equal opportunity employer/program. Auxiliary aids and services available upon request to individuals with disabilities. If you have limitations hearing or speaking dial 711 to reach the California Relay Service (CRS).*

# DOR Services

Goodwill Industries of Ventura and Santa Barbara Counties is a vendor of the Department of Rehabilitation (DOR) and provides free one-on-one employment services to individuals with disabilities.

## **DOR Adult Employment Services**

*Ventura and Santa Barbara Counties*

The DOR Adult Employment Services program offers access to job readiness, job development, job retention, vocational training, and job coaching to persons over the age of 18 with a document disability. We focus on providing direct placement into competitive employment with employers in the community. Participants must be referred directly from Department of Rehabilitation.

## **DOR Adult Paid Work Experience**

*Ventura and Santa Barbara Counties*

The DOR Adult Paid Work Experience program offers access to job readiness and paid work experience to persons over the age of 18 with a document disability. Participants are able to explore different types of jobs, gain experience in an employment setting, learn new skills, and obtain employer references. Participants must be referred directly from Department of Rehabilitation.

## **DOR Student Paid Work Experience**

*Ventura and Santa Barbara Counties*

The DOR Student Paid Work Experience offers job readiness and paid work experience to participants ages 16 to 21 with a documented disability who are currently enrolled in school. Participants are able to explore different types of jobs, gain experience in an employment setting, learn new skills, and obtain employer references. Participants must be referred directly from Department of Rehabilitation.



*Auxiliary aids and services available upon request to individuals with disabilities. If you have limitations hearing or speaking dial 711 to reach the California Relay Service (CRS). Programs are referral based and all referrals must be received from the Department of Rehabilitation. Services are provided in both Ventura and Santa Barbara Counties. Contact us to learn more.*







# Justice-Involved Services

Goodwill Industries of Ventura and Santa Barbara Counties helps people in our community who have criminal convictions successfully re-enter the workforce and provide the tools needed for success.

We offer services through no-cost programs designed to help community members find and gain meaningful employment, including programs for those who are formerly justice-involved, looking for work, and struggling to find a job.

Our participants have access to job readiness, job development, paid work experience, job retention, supportive services, and vocational training. Supportive services may be available upon request on a per need basis and can include assistance getting uniforms or work clothes, tools, bus passes, gas money, and more.

## **2nd Chance Re-Entry**

*Ventura County*

The 2nd Chance Re-Entry Program is open to Ventura County residents over the age of 18 who have a criminal history of any kind. Walk-ins and self-referrals are welcome.

## **Pathway Home 2 (PH2)**

*Santa Barbara County*

The Pathway Home (PH2) program is open to currently incarcerated persons over the age of 18 who are scheduled to be released to return to Santa Barbara County for residence within 20 to 180 days of enrollment. Participants must meet WIOA Title I eligibility.

## **Santa Barbara Probation Contract**

*Santa Barbara County*

The Santa Barbara Probation Program provides employment services to justice-involved individuals over the age of 18 who are currently on probation within Santa Barbara County. This program is a partnership with the Santa Barbara County Probation Department and participants must be referred by the Santa Barbara County Probation Department.

*WIOA Title I financial assisted program or activity is an equal opportunity employer/program.*

# Veteran Services

Goodwill Industries of Ventura and Santa Barbara Counties offers no-cost job-related resources and support to local Veterans, Veteran spouses, and their dependents to help them with their post-service success.

Veterans bring a unique set of skills and experiences to the workplace but may face challenges when it comes to finding meaningful employment. We have programs available to help them successfully transition from military service to the civilian workforce.

Our employment and job placement services include one-on-one career counseling, job search strategies, resume writing, interview practice, job placement and career advancement services, as well as connections to community partners.

We offer trainings and certification opportunities designed to help Veterans gain workplace skills in support of their career goals. They can boost their tech skills with computer training and have access to technology including a computer, internet, phone, and copier.

Supportive services are available upon request on a per need basis and may include assistance getting work clothes, transportation assistance, and more. We'll help provide what they need to be successful.

## **Veteran Services 4.0**

### *Ventura County*

Veteran Services 4.0 offers Veterans, Veteran spouses, or active-duty spouses access to job readiness, job development, supportive services, and job retention. Participants may be referred or walk-ins/self-referrals and must be over the age of 18.



# Long-Term Unemployed

Goodwill Industries of Ventura and Santa Barbara Counties helps people who have been unemployed for an extended amount of time by offering the training and guided support needed to find and maintain meaningful employment.

We provide individualized assessments, job skills development, resume building and interview practice. We also provide access to training and certification programs. Supportive services are available upon request on a per need basis and may include assistance getting work clothes, tools, bus passes, gas money, and more. Participants must be able to verify term of unemployment and be at least 18 years of age.

## National Dislocated Worker Grant (NDWG)

### *Ventura County*

NDWG provides job readiness, job development, education and/or training placement, supportive services, and job retention to individuals who have been long-term unemployed as defined by the state of CA. The NDWG program is a partnership with the Ventura County Workforce Development Board. Referred and/or self-referred individuals over the age of 18 who meet WIOA Title I eligibility can be enrolled in the program.





## **SB1 High Roads Construction Initiative**

### *Ventura County*

The SB1 High Roads Construction Initiative aims to advance careers in the building and construction trades as a reliable pathway to the middle class for disadvantaged Californians via multi-craft pre-apprenticeship training. The program is open to participants over the age of 18 with a high school diploma or equivalent. Participants must be referred directly from the Building Trade Council. The program offers job readiness, job development, monitoring training, and supportive services.



## **CalFresh Employment and Training (E&T)**

### *Ventura County*

With this program, we strive to increase the employment and earning capacity of CalFresh recipients by maximizing their access to CalFresh E&T, supportive services, skills, and credentialing.

The strategic goal of CalFresh E&T is to increase job placement, retention, and wages, increase CalFresh E&T participation across a dynamic mix of people, communities and cultures, increase employability by removing barriers to employment, and increase skills attainment and credentialing.

This is an inter-program referral and participants must be enrolled in the 2nd Chance program. This program is a partnership with the County of Ventura Human Services Agency. Participants must be over the age of 18 with a criminal history and receiving CalFresh benefits (SNAP).



*Funding provided in part of United States Department of Agriculture (USDA).  
USDA is an Equal Opportunity Provider; Employer, and Lender.*

# Training and Career Advancement

Goodwill Industries of Ventura and Santa Barbara Counties' occupational skills training and career advancement learning opportunities help participants get jobs in their desired field or advance in their career.

We offer various training and/or on-the-job opportunities to help participants gain workplace skills such as problem solving, decision making and teamwork. We offer services tailored to our program participant's needs, abilities, and experience with the ultimate goal of employment.

## Computer Skills Training

We offer comprehensive entry-level computer skills trainings.



## Microsoft Office Training

This training enables participants to gain a wider range of career positions from which to choose.



## QuickBooks Training

For anyone planning to use QuickBooks to provide bookkeeping/accounting services for work or home.



## California Guard Card

Pre-licensing/guard card class and help with live scan, state application, job placement, and final training.



## Customer Service

Helps entry-level sales and service associates learn skills related to customer service and sales skills.



## ServSafe Food Handler Card

Required for employees who handle food. We can help participants complete the training and pass the exam.



## Certified Nurse Assistant

CNA courses are provided through local community partnerships to become a certified CNA.

# Employer Services





## How to Partner with Us

Goodwill Industries of Ventura and Santa Barbara Counties can help your business grow by supporting your hiring needs. We partner with over 300 local businesses who provide workplace training and experience to job seekers. We need committed, collaborative partners working across sectors and industries to connect people with career opportunities. Let us help you find qualified employees for your growing business.

### Benefits for employers:

- Candidates are job-ready and selected to match your business requirements
- We offer background checks and other pre-employment needs
- Employers can pre-screen and interview candidates
- Increase productivity and grow your business
- Continuing support from experienced Goodwill staff who help ensure employees thrive in their employment
- Wage reimbursements and hiring incentives may be available

### Benefits for participants:

- Job readiness training and job coaching
- On-the-job training opportunities or paid work experience
- Update their resume with current work experience

---

## Expanded Subsidized Employment (ESE)

### *Ventura County*

The ESE program provides subsidized job placement services to CalWORKS recipients and offers wage reimbursement to local employers. This program is a partnership with the County of Ventura Human Services Agency. The program is only open to referrals from the County of Ventura Human Services Agency. Participants must be a current CalWORKS recipient and at least 18 years old. I-9 documentation, or the ability to obtain, is also required. All services are provided at no cost. Contact us to learn more.

# Goodwill® Mission Services Locations



Santa Barbara

302 W. Carrillo Street, Santa Barbara, CA 93101 | (805) 845-3926



Simi Valley

540 E. Los Angeles Avenue Ste B, Simi Valley, CA 93065 | (805) 424-1401



Oxnard

1401 N. Rice Avenue, Oxnard, CA 93030 | (805) 981-0130



Santa Maria

204 E. Enos Drive Ste A, Santa Maria, CA 93454 | (805) 928-5282



Lompoc

1009 N. H Street Unit B, Lompoc, CA 93436 | (805) 736-6700



Mobile Services

Ventura County | (805) 981-0130

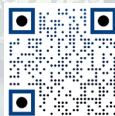
## Why Goodwill®?

For nearly 120 years, 156 local Goodwill organizations across the United States, Canada and 12 other countries have helped people find jobs, support their families and feel the satisfaction that comes from working. Goodwill organizations assist people through a variety of employment placement services, job training programs and other community-based services.

Goodwill Mission Services can be provided in person at our offices, virtually using Zoom or over the phone, or a combination. We are also able to provide services at various locations for those who cannot come into our offices, including mobile services throughout Ventura County. We have bilingual staff available to provide services in both English and Spanish. Each program has various eligibility requirements.



**GOODWILL® MISSION SERVICES**  
Changing Lives Through the Power of Work



Stay connected

@GoodwillVSB

[www.goodwillvsb.org/mission-services](http://www.goodwillvsb.org/mission-services)

[workforceservices@goodwillvsb.org](mailto:workforceservices@goodwillvsb.org)

(805) 981-0130

